## Welcome to your new Direct Payment Support Service!

I am writing to let you know that since 1<sup>st</sup> September 2024 the Sheffield Direct Payment Support Service is now being provided by a dedicated team within the Council. Previously this service was provided by Penderels Trust on the Council's behalf.

#### What support is available to me?

The Direct Payment Support Service provides free information, advice and support about Direct Payments.

The service can support you:

- with information about how Direct Payments work and answer any questions you might have
- to understand your role and responsibilities in taking a Direct Payment
- to organise and make your own arrangements for your care & support
- to find and recruit suitable Personal Assistants (PAs)
- to carry out your role as an employer of PAs
- with any problems or issues you might experience
- to make arrangements with providers/agencies and other third parties
- to meet and speak to other people who have Direct Payments

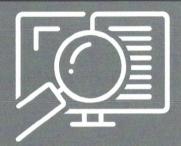
### Will there be any changes for me?

There will be no changes to your Direct Payment and the arrangements you have made for your care and/or support will not change or be affected.

You are invited to..

## Meet the Direct Payment Support Service





& meet the Direct Payments Audit Team!

Monday 23rd September 2024 1pm-5.30pm at Sheffield Town Hall

Pinstone Street, Sheffield, S1 2HH



Pop in during the afternoon for a cuppa and meet our new Direct Payment Support Service!



Find out about the new support service! Bring any questions or queries you have!



Meet our Direct Payment Audit Team and find out how you can help us to improve Direct Payment financial monitoring in Sheffield!

For more information, please phone 0114 205 6825 or email directpaymentsupportservice@sheffield.gov.uk

Everyone is welcome to attend!



WORKING TOGETHER SAT ITS BEST



# It's really simple to **Get Started**

Completely FREE Thanks to Sheffield City Council

**BILGPA** 

## **Register Online Today**

- 1. Share this flyer with employees
- 2. PA scan QR code or visit link
- 3 Sign up and use the promo code

ILGPA-SheffieldPAs

They will then get immediate access to the wellbeing centre and excitedly wait for their badge to arrive!



Scan here or visit ilgrp.link/PAsetup to get started.

All of the benefits of the ILG PA Employed Membership start straight away. Your PA's will have instant access to first class mental and physical wellbeing support, as well as exclusive rewards and discounts. They can also download the MyMindPal app from the AppStore or Google Play and get started.

There are a limited number of gifted memberships available so share this flyer with your PAs as soon as possible so they don't miss out.

Membership lasts for 12 months. If you and your PAs would like membership to continue after 12 months, you will need to build the costs into your Direct Payment budget for next year. More information about memberships is available online at ILG-PA.com



Scan Here Or Visit **ILG-PA.com** 

