**NHS** Sheffield Clinical Commissioning Group

# **Staying well**

### Your guide to health in Sheffield

www.sheffieldccg.nhs.uk

2017 Guide

Working with you to make Sheffield

**Cheril Sowell, Nurse** 

# DISABLIT SERVICES

At Burton Street we have a large site offering a range of 90 different sessions each week for clients with physical and learning disabilities, including autism, in the Sheffield area.

All sessions, whether cooking, art, drama, sports, living skills or music are aimed at developing self-awareness, self-confidence and communication. With an emphasis on improving health and wellbeing.

#### We offer

A varied programme of creative sessions
Exciting trips out!
Group holidays for clients
Support to access the wider community
Enterprise 100: pathways to employment
Independent Living training in our own bungalow
Rebound therapy
Drama therapy: a form of psychological therapy
Lots of social activities!

We have highly trained and motivated staff, able to provide tailored support for each individual. Please contact us on 0114 233 2908 for more information or email admin@burtonstreet.org.uk.

### Burton Street



The Burton Street Foundation, 57 Burton Street, Sheffield, S6 2HH 0114 233 2908- burtonstreet.co.uk

The Burton Street Foundation is a not-for-profit organisation supporting the community

### Welcome to your local Stay Well guide

This booklet is jam-packed with the right information to help you stay healthy, including lots of tips and details about local services. You will also find some information about self-care and how to make sure you choose the right service.

Here in Sheffield there are a wide range of services available and sometimes it can be really difficult to know where to go, especially when you aren't feeling well.

To ensure you get the best possible help, it's important to know what services are right for you.

This booklet includes advice on the wide range of options available in Sheffield to make sure you choose well every time!

#### To find out more about services in Sheffield scan this QR code or visit www.sheffieldccg.nhs.net

#### Here's a few of the simple tips

- Keep warm! Make sure you wrap up when leaving the house in cold weather. This is important to prevent colds or the flu, and even more serious conditions such as heart attacks and pneumonia.
- Eat well! Eating regular hot meals and staying hydrated ensures you have enough energy throughout the day.
- Get a flu jab! Flu vaccinations are offered free of charge to those who are at risk to ensure they stay protected against the flu and it the complications that it can sometimes lead to.

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### **Changing Faces in Sheffield**



### CHANGING Faces

One person in every 111 in Sheffield have conditions, scarring or marks that affect their appearance.

Changing Faces is the UK's leading charity supporting and representing individuals with a visible difference. The Changing Faces centre in Sheffield offers local people access to our unique range of services including emotional support and skin camouflage.

#### To find out more call **0114 2536662** or email **yandh@changingfaces.org.uk changingfaces.org.uk**

Reg Charity No: 1011222





### Live your life, how you choose

We are committed to making a positive difference to the lives of people with a learning disability and their families through person-centred educational and activity-based projects and social and leisure opportunities. We also have a wide range of fun sessions for children whilst the Sharing Caring Project supports the health and wellbeing of family carers.

To find out how we can help you - or someone you care for, please contact us at: Tel: **0114 276 7757** 

www.sheffieldmencap.org.uk



### Quick guide to alternatives to Accident and Emergency

**Ring your GP** - if the surgery is closed your call will be diverted to the out-of-hours GP service.

NHS 111 - phone 111 - Available 24 hours a day 365 days a year.

Sheffield NHS Walk-in Centre (Adults and children) Phone 0114 241 2700 Rockingham House, 75 Broad Lane, Sheffield, S1 3PB Open 8am - 10pm, 365 days a year.

Sheffield NHS Minor Injuries Unit (Adults only) B Floor, Royal Hallamshire Hospital, Glossop Road, Sheffield, S10 2JF Open 8am - 8pm every day - no appointment needed.

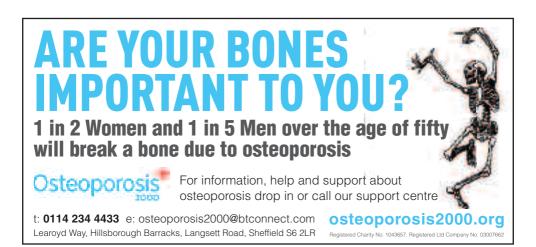
**Emergency eye care service** (Adults only) Phone 0114 271 2495 (eye casualty) Available Monday - Friday 8am - 4.30pm Except Wednesday 9am - 4.30pm Royal Hallamshire Hospital, Glossop Road, Sheffield, S10 2JF

**Emergency eye care service** (Children under 16) Children should be taken to the Sheffield Children's Hospital Emergency Department with eye emergencies

**Urgent Dental Care line** (Adults and children) - Phone 111 Available day and night, 365 days a year for urgent dental care.

#### **Adult Mental Health Services Helpline**

For anyone in Sheffield affected by mental health issues, if you need support: Phone 0808 801 0440 - 24 hours a day, 7 days a week. Calls from landlines are free. If you call from a mobile your provider may charge you and the call might appear on your bill.



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#### For more details **call 0114 327 3235** or find us at **www.pureonraw.co.uk**

# Self-care - Keep your medicine cabinet well-stocked

In winter, it's likely that many of us will suffer from common illnesses such as a cold, sore throat, cough, sinusitis or earache. These cannot be treated with antibiotics so it's best to make sure you're stocked up with all the right remedies to get you on the mend!

Your cabinet should have

- Paracetamol
- Aspirin
- Ibuprofen
- Anti-diarrhoea
- Re-hydration mixtures
- Indigestion remedies
- Plasters
- Thermometer

### DO NOT GIVE ASPIRIN TO CHILDREN UNDER 16 AS THIS CAN CAUSE SERIOUS COMPLICATIONS IN CHILDREN.

#### Use antibiotics wisely

Infections caused by viruses cannot be treated by antibiotics. Antibiotics are important medicines for infections caused by bacteria, and taking them when you don't need to can lead to antibiotic resistance. The more often you use an antibiotic, the more likely the bacteria in your body will become resistant to it.





#### We provide care and support for younger adults with complex physical, mental health and behavioural needs.

No matter what condition or life stage our residents are in, we believe that coming to live here is the start of a something special. Our home is friendly, warm and welcoming and somewhere our residents can call their home.

We know that no two people are ever the same, so we provide individual assessments leading to personal care and development plan. This approach ensures everyone gets the right care at the right time and can also be helped to develop skills or work towards certain aspects of independent living.

Professionalism, dedication and training form the foundation of what we do but personal relationships, trust and care form the foundation of how we do it. All our staff, from Nurses to Carers, hold nationally recognised qualifications and benefit from ongoing training and development.

Our facilities are spacious and fully adapted for our residents with lounges, dining rooms, garden areas and lots of personal space.

#### Kimberworth Road | Rotherham | S61 1AJ - † 01709 565800

### www.exemplarhc.com



### Fit4Health

Feel happier and healthier from leading an active lifestyle

Fit4Health is an Exercise Referral Scheme for anyone 16 years and over who has a long term medical condition.

Benefits of Fit4Health

- 12 week personalised Programme of physical activity
- Support of a fully qualified Exercise Referral Specialist
- Access to discounted activities
- Discount of 15% off all inclusive fitness memberships

Speak to your GP or health professional today to get started or contact us for more information. Fit4Health is available at Graves Health and Sports Centre, Thorncliffe Health and Leisure Centre and Wisewood Sports Centre

www.placesforpeopleleisure.org

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Places for People Leisure Ltd working in partnership Sheffield City Council.

### Protect yourself against flu

For most healthy people flu remains an unpleasant but mild illness causing sore throat, headache, fever, dry cough and aching muscles. But generally they will recover in a few days after getting lots of rest, drinking plenty of fluids and using over-the-counter remedies such as paracetamol.

Flu can be more serious if you have a long term health condition, such as heart and kidney disease, asthma or diabetes, even if it is well managed. Or if you are pregnant, or over 65, as you are at greater risk of severe complications if you catch flu. This is why it is so important that people in these groups have the free flu vaccine.

#### **Children and flu**

For children, flu can also be very unpleasant and some children can develop a very high fever or complications such as bronchitis or pneumonia so it is also important that they are vaccinated.

#### Am I eligible for the free flu vaccine?

The flu vaccination is one of the most effective ways to reduce harm from flu, so if you're eligible for the free vaccination, get it now:

- all children aged two to seven (but not eight years or older) on 31 August 2016
- those aged six months to under 65 years in clinical risk groups (people with long term health conditions)
- pregnant women
- those aged 65 years and over
- those in long-stay residential care homes
- carers (people who are in receipt of a carer's allowance, or those who are the main carer of an older or disabled person whose welfare may be at risk if the carer falls ill)

People eligible for the free flu vaccine should be contacted by their GP to arrange their vaccination. Children in school years 1, 2 and 3 will be offered it at school but need parental permission.





#### ShipShape Health and Wellbeing

Working in the community to support people's health

#### **Come and visit our welcoming Centre!**

#### Activities

1-1 sessions with Health Trainers I Counselling Gardening Group I Women's Health & Wellbeing Drop-In including Exercise Session I Table Tennis Club Games Group I Healthy Cooking sessions Breakfast Club I Summer Trips I Family Fun Sessions Dads' Group I Men's Group Chronic pain support I Diabetes support

#### Rooms for hire e: info@shipshape.org.uk t: 0114 250 0222

ShipShape Health and Wellbeing Limited The Stables, Sharrow Lane, Sheffield S11 8AE

#### www.Facebook.com/ShipshapeSheffield

Sheffield





**Opening Hearts And Minds Through Performing Arts** 



Our qualified teachers work with you and your child to offer fun performing arts and drama classes that develop your child's confidence and skills.

Suitable for children and young people from ages 5 - 19.

Contact us to find out where your nearest class or after school club is

Tel: 0114 2321172 Email: info@amindapart.org.uk

#### www.amindapart.org.uk





#### **Sheffield Dementia Activity Support Service**

Our day centres and community support specialise in supporting people with dementia. We offer a wide range of activities and opportunities, including life story work, exercise to music, painting and craft work, musical activities, baking and much more. We also organise outings based on people's interests and events happening in and around the community.

**Our goal** is to help people to maintain their skills so that they can stay independent for as long as possible.

This is a great way for individuals to make friends and socialise out in the community while supported by experienced NHS staff. Carers also benefit from time to themselves while the person they care for enjoys the day centre or takes part in activities in the community.



Get in touch for more information: T: 0114 242 5978, Chris Scott, Team Manager

www.shsc.nhs.uk

### Flu myths

There are many myths surrounding flu and the flu vaccine. Here are some common ones and the truth behind them.

- Having flu is just like having a heavy cold

   A bad bout of flu is much worse than a heavy cold
- **flu fighter**
- Having the flu vaccine gives you flu No, it doesn't. The injected flu vaccine that is given to adults contains inactivated flu viruses, so it can't give you flu. The children's flu nasal spray vaccine contains live but weakened flu viruses that will not give your child flu
- Once you've had the flu vaccine, you're protected for life No you are not. The viruses that cause flu can change every year, so you need a vaccination each year that matches the new viruses
- I'm pregnant, so I shouldn't have the flu jab because it will affect my baby

   You should have the vaccine whatever stage of pregnancy you are in. If
   you're pregnant, you could get very ill if you get flu, which could also be
   bad for your baby
- I've had the flu already this autumn, so I don't need the vaccination this year You do need it if you're in one of the risk groups. As flu is caused by several viruses, you will only be protected by the immunity you developed naturally against one of them
- If I missed having the flu jab in October, it's too late to have it later in the year No, it's not too late. It's better to have the flu vaccine as soon as it becomes available, usually in October, but it's always worth getting vaccinated before flu comes around right up until March
- Vitamin C can prevent flu No, it can't. Many people think that taking daily
  vitamin C supplements will stop them getting flu, but there's no evidence
  to prove this



### Affected by dementia?

### We're here to help

If you're affected by dementia or worried about your memory, call our national helpline on **0300 222 1122** 

email helpline@alzheimers.org.uk

#### www.alzheimers.org.uk/helpline

or contact our Sheffield Office on **0114 276 8414** 



#### Alzheimer's Society

Leading the fight against dementia



Select Support Sheffield offer personally tailored packages, to meet individual needs.

For all enquiries please contact: Select Support:

#### 07549 280475

pauline@select-support-sheffield.co.uk

SELECT SUPPORT SHEFFIELD 30 BINGHAM PARK ROAD SHEFFIELD | S11 7BD TEL: 07549 280475 WWW.SELECT-SUPPORT-SHEFFIELD.CO.UK



For families who receive Direct Payments to pay for care, either from the Council, NHS or if it is privately funded, we offer the following:

- Payroll
- Full Budget Management
- Tax advice to PAs
- Regular statements
- Regular contact with families
- Easy to contact and quick to respond

Please contact us for further information:

Parkside Payroll Ltd 30 Bingham Park Road Sheffield S11 7BD

www.parkside-payroll.co.uk debi@parkside-payroll.co.uk tel: 07591927518

### Do you know where to go when you're unwell?

NHS services are in great demand, and it's important to ensure that we don't place extra stress on our services, in particular A&E.

Most people use A&E appropriately but sometimes people turn up to A&E with minor ailments such as a cold, cough, sore throat and stomach bugs. It's important to remember that our emergency services must only be used for very **serious and life-threatening** situations.

In Sheffield we have a range of services that are more suitable than A&E where you can be treated quickly and more appropriately for situations and ailments that are not life threatening. These include the Walk in Centre, the Minor Injuries Unit, GP or local pharmacist. You can ring NHS 111 if you are unsure about what service you need.

### Please consider your illness and situation before making a decision on what type of service you need.

For information visit www.sheffieldccg.nhs.uk/Your-Health.





As we get older our bodies change. This means we may be at increased risk of harm from alcohol even when drinking within recommended limits, especially if we have any health conditions or are on medication.

Benefits of making healthier choices about your alcohol use as you age:

Improve your health, relationships and energy.



You are less likely to have an accident or fall. Improved memory and sharper mind.

#### 3 tips for making healthier choices about alcohol:

Give your body a break Have at least 2-3 alcohol free days each week. Eat something Have a meal when you are drinking or eat something beforehand. **Lower your risk** Stay within the guidelines of 14 units per week.

If your interested in finding out more please visit dwaw.co.uk/NHS1234 or call 0800 032 3723.

### Keeping warm and safe this winter

It's really important to keep warm during the winter months, as this can prevent both minor and major illnesses such as colds, flu, heart attacks and strokes. Here's some health and safety advice to stick to during the cold months!

**Heat your home to at least 18° (65°F).** You might prefer your living room to be slightly warmer.

Keep your bedroom window closed on cold winter nights. Breathing cold air can be bad for your health as it increases the risk of chest infections.

Keep active indoors! Try not to sit still for too long, it's good to keep moving.

Make sure you're aware of and receiving all he help you're entitled to. Your home can be made as energy efficient as possible at www.gov.uk/phe/keep-warm

**Check your heating and cooking appliances are safe.** Contact a Gas Safe registered engineer to make sure they're operating properly.

Keep your fridges, freezers and cupboards well stocked. If bad weather hits, this will save you having to go outside in cold and dangerous weather.

For more information visit www.sheffieldccg.nhs.uk/Your-Health/staywell





Worried about your drug or alcohol use? Or have concerns about someone else's? The **start** team can help

Acobol@Matilda St S1 4RH | 0114 226 3002 Prugs@Sidney St S1 4RH | 0114 227 1481

#### Are you scared of someone you live with? Are you scared of an ex-partner?

This could mean you are a victim of domestic abuse. There is help for you in Sheffield. Call the Sheffield Domestic Abuse Helpline on the freephone number

### 0808 808 2241

#### Domestic abuse is not only physical abuse but includes emotional abuse, sexual abuse and jealous and controlling behaviour.

#### The Helpline offers:

- advice, support and safety for people experiencing domestic and sexual abuse
- a service to women, men, children, young people, practitioners and worried family members
- up-to-date access to information about services in Sheffield including refuges
- If you phone the helpline and we can't speak your language we can arrange an interpreter

The helpline is free from landlines and mobiles **0808 808 2241** help@sheffielddact.org.uk

more info at www.sheffielddact.org.uk

SHEFFIELD DOMESTIC ABUSE CO-ORDINATION TEAM



### **Think Pharmacy First!**

Existing health problems can get worse in winter, so it's good to act quickly and go to a pharmacy if you feel like you're coming down with something. Your local pharmacy is fully qualified to advise you on the best course of action especially with common illnesses such as

- Aches and pains
- Tummy upsets
- Itchy skin conditions
- Simple eye infections
- Thrush
- Colds and flu
- Nappy rash

Some pharmacies offer a range of services such as stopping smoking, flu vaccination and emergency contraception. Your pharmacist can advise you about many other NHS services and also refer you if necessary.

If you can't get to a pharmacy yourself, ask someone to go for you or call your local pharmacy.



# Jessopfertility

#### HOW AND WHEN TO SEEK FERTILITY TREATMENT



#### Choosing a fertility clinic is a very personal decision.

If you are having trouble becoming pregnant you are not alone. Fertility treatment can be an emotional rollercoaster so it is important that you have the support you need before, during and after treatment.

Jessop Fertility offers a unique and dedicated service to couples starting out on their fertility journey. Our experienced team have worked together for many years, we provide an exceptionally high standard of care in a supportive, friendly and comfortable setting.

We offer the latest assisted conception techniques, and our laboratories are equipped with the most advanced technology available.

#### Tel: 0114 226 8050 www.jessopfertility.org.uk/contact-us

#### **Key facts:**

**1 in 7** couples have trouble conceiving naturally

If you have been trying for a baby for over **a year** you should see your GP

You should see your GP sooner if you are **36** or over

Many people are eligible for **NHS funded IVF** treatment (criteria varies across the UK)

If you need to **pay for your treatment** Jessop Fertility also offer this service with a fair and no hidden cost tariff

Jessop Fertility is part of the Sheffield Teaching Hospitals NHS Foundation Trust, which is one of the largest and busiest Teaching Hospitals in the country, recognised internationally for its specialist services and research.



Exemplar provides specialist nursing care for younger adults with complex mental health, physical and learning disabilities.

Our homes cater to a wide range of conditions including Huntington's Disease, Acquired Brain Injury, Neurological Disorders and complex mental health needs.

We failer core plans to suit each individual's care requirements, we also have a full team of support staff including Physical Therapists and Occupational Therapists, a rich programme of activities and a strong community focus.

To find out more or to make an enquiry, contact your nearest home. To find out about any of our 25 homes across Yorkshire, the Humber, West Midlands and North West call 01709 565777 or just visit www.exemplortic.com

#### Sheffield

Longley Park View 70 Longley Lane Sheffield 55 7JZ 0114 2425402 Willowbeck 95 Holywell Road Sheffield S4 8AR 0114 2617771

#### Rotherham

Lonnen Grove and Fairwinds Kimberworth Road Rotherham 561 1AJ 01709 565828

#### Barnsley

Neville Court Neville Avenue Kendray Barnsley 570 3HF 01226 737470 Greenside Court Greenside Greasbrough Rothertiam 561 4PT 01709 558465

#### Doncaster

Quarrytields Woodfield Road Baiby Doncaster DN4 8EP 01302 850750











#### Let's end loneliness in Sheffield

To find out more about Age Better in Sheffield projects and services, or if you want to have a chat about how to get involved, then get in touch with us online or by calling:

0114 2900 250 www.agebettersheff.co.uk



### Save a life

for more information go to page 32

### **Avoid falls this winter**

With the winter comes the dark, wet and icy weather. Stay safe by taking some essential precautions to avoid trips, slips and falls.

#### When going out:

- Plan ahead; give yourself sufficient time and plan your route
- Early mornings and late afternoons can be darker and may be icy
- Wear well-fitting shoes that provide good support and grip
- A walking stick can provide extra support and help with balance

#### When indoors:

- Ensure your home is warm, as cold muscles do not work well
- Remove trip hazards, such as electrical cords, and clutter from stairs and walkways
- As we get older, we need more light to see, so ensure your home is well lit
- Rails on both sides of the stairs are helpful, along with grab rails in the bathroom and toilet if needed
- Ensure your indoor footwear is well fitting and supportive

Make sure you have a means of calling for help or attracting attention if you have a fall indoors; there are a variety of alarms and call systems available.

It is important to let your GP, nurse or therapist know that you have had a fall. They will arrange for you to receive a falls assessment and advice on how to reduce the risk of it happening again. This might include providing equipment or making some changes to your home such as rails or grab handles.





### **WISE** Ability

right staff, and job seekers to find



Telephone: 03000 309 910 www.wiseability.co.uk

empowerment through employment



#### Why Weight Sheffield

**Professional FREE weight** loss service



Programmes available for adults and children who are concerned about their weight!

Why Weight Sheffield, Zest Ce **18 Upperthorpe, Sheffield S6 3NA** 

0114 321 1253 info@whyweightsheffield.co.uk www.whyweightsheffield.co.uk

The Proud Potato

Opposite Leppings Lane Tramstop on Middlewood Road.



Sheffield's longest established Jacket Potato Takeaway (34 years) offers home cooked delicious, hot and cold fillings, plenty of healthy options, very reasonable prices.

Open Monday to Friday 11.00 am till 2.00 pm, then 5.00 till 10.00 pm Saturday 12.00 noon till 10.00 pm

#### Tel 01142 330 177

We will look forward to seeing you!



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Office No. 245, The Portegate, 257 Ecclesall Road. SHEFIELD SI I BNX Tel: 0114 2096070 Mob: 07496330190

Email: cots@communituoutreachItd-cots.com

Fyoe are housebound through liness age o bushiby and must support to remain independent interace Service can help you

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# How to handle common winter illnesses

**Colds** – to ease the symptoms of a cold, drink plenty of fluids and try to rest. Steam inhalation and vapour rubs can also help. Prevent colds from spreading by washing your hands thoroughly, cleaning surfaces regularly and always sneeze and cough into tissues, throwing them away after use.

**Sore throats** – a sore throat is almost always caused by a viral infection, such as a cold. Try not to eat or drink anything that's too hot, as this could further irritate your throat; cool or warm drinks and cool, soft foods should go down easier.

**Asthma** – a range of weather-related triggers can set off asthma symptoms, including cold air. Covering your nose and mouth with a warm scarf when you're out can help.

**Norovirus** – this is also known as the winter vomiting bug because more people usually get it in winter. Symptoms include vomiting, diarrhoea, headaches, aching limbs and a raised temperature. The main thing to do is drink plenty of water to avoid dehydration. You can also take paracetamol for any aches, pains or fever and if you feel like eating, eat foods that are easy to digest.

Norovirus can't be cured and you just have to let the virus run its course. It isn't generally dangerous and most people make a full recovery within a couple of days, without having to see a doctor.

Tips to help stop the virus spreading include: Washing your hands frequently; Avoid contact with other people, in particular those who are at high risk such as patients in hospital or nursing homes; Don't share towels; Avoid eating raw, unwashed produce; Disinfect or wash contaminated objects, surfaces, clothes and bedding.





### HORIZON "Our Family, caring for your Family..."

- Bariatric Packages
- Complex Packages
- Day Services
- Dementia Care
- Hydrotherapy
- Rehabilitation

- Residential Care
- Nursing Care
- Respite Services
- Stroke Packages
- Orthopaedic Packages
- Supported Living



For more information call: 01909 517737 email: info@horizoncare.org

### www.horizoncare.org

### Asthma

Winter weather can have a significant impact on asthma symptoms. People with asthma should be especially careful in the winter as cold air is a major trigger of asthma symptoms. A sudden change in temperature or poor air quality can also be a trigger.

#### What precautions can I take?

With the onset of very cold weather, it's a good idea to make sure you, and your friends and family know what to do if you have an asthma attack. Asthma UK has some useful advice on their web page www.asthma.org.uk. The charity also offers these top tips to help you control your asthma symptoms during the cold weather:

- Keep taking your regular preventer medicines as prescribed by your doctor
- If you know that cold air triggers your asthma, take one or two puffs of your reliever inhaler before going outside
- Keep your blue reliever inhaler with you at all times
- Wrap up well and wear a scarf over your nose and mouth this will help to warm up the air before you breathe it in
- Take extra care when exercising in cold weather. Warm up for 10-15 minutes and take one or two puffs of your reliever inhaler before you start





#### **Delivering high quality patient services on behalf of the NHS**



Pioneer Healthcare is a CQC registered provider of high quality treatments and services for NHS patients across the UK.

In Sheffield, we provide an NHS adult neurosurgical spinal service that is provided in collaboration with Claremont Private Hospital and we provide an NHS adult orthopaedic spinal service in collaboration with Barlborough Treatment Centre.

We work in partnership with Sheffield Teaching Hospitals NHS Foundation Trust to provide an orthopaedic spinal service with locally held clinics across Sheffield.

Sheffield Spinal services are provided by specialist NHS Consultant Neurosurgeons:

Mr Hesham Zaki Mr Dev Bhattacharyya Mr Shunqu Ushewokunze

Mr John McMullan Mr Thomas Carroll Mr Andrew Bacon

Mr David Jellinek Mr Marcel Ivanov Mr Yahia Al-Tamimi

- ✓ All treatments provided by UK trained, NHS specialist consultants
- ✓ Treatments are provided at first class independent hospitals and treatment centres
- Outpatient appointments are flexible and include evenings and weekends

For further information please contact: Telephone: 0114 263 2136 Email: enquiries@pioneerhealthcare.co.uk www.pioneerhealthcare.co.uk

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# Support your neighbours this winter

The winter season can be challenging at the best of times. It can be especially challenging if you're alone and have no one to support you.

The 'Community Friends' scheme aim is to create a spirit of neighbourliness to help bring communities together. You can help in many ways, such as:

- checking in on older neighbours to check they are warm and well
- collecting prescriptions or taking older neighbours to GP appointments
- helping with food shopping
- clearing snow from doors or paths or gritting side roads and paths

#### **Nominate your Community Friend**

If you know someone who has gone above and beyond to look after a neighbour or friend through the winter months and want to say 'thank you', you can nominate them as a 'community friend'.

To nominate someone visit www.sheffieldccg.nhs.uk and click on the 'involve me' tab or email sheccg.comms@nhs.net or call 0114 305 1212.

All of the 'community friends' will receive a certificate, as a thank you from their nominee and the NHS.

#### Snow your neighbour you care

Sheffield City Council has produced a new 'snow your neighbour you care' card to help kind-hearted people offer help to older people this winter. Designed to act as an ice-breaker and a way for people to introduce themselves, the card is for people to put their details on and post through person's door, or use to start off a chat. Look out for them in venues across the city!



#### Devices for Dignity Healthcare Technology Co-operative

#### **NHS** National Institute for Health Research

Bringing together patients, clinicians, academia and industry to develop new technologies to help people of all ages living with long-term health conditions.



Find out more and get involved:

### www.devicesfordignity.org.uk



### Support and care for children with special needs and their families

Amy's House caters for children aged 5-18 and provides Saturday and school holiday sessions, family support, sensory room sessions, support in the home and inclusive activities an a safe a secure environment.

We work to reduce ignorance and prejudice faced by individuals with special needs through increasing awareness and understanding. The centre provides children with social interaction, care, education and exercise in a fun and stimulating environment, amongst a team of passionate and experienced carers who bring joy into their young lives.

The Stables | 225a Handsworth Road | Sheffield | S13 9BH T: 0114 2422294 E: enquiries@amyshouse.org.uk

www.amyshouse.org.uk

Follow us on >>>>

Reg Charity No:1151617

### Making it easier to see a GP

GP practices in Sheffield are working together to test a range of ways to improve access to general practice. This includes:

- Urgent GP and nurse appointments on weekday evenings during 6pm-10pm and at weekends 10am 6pm from four 'satellite units' across the city\*. These units are staffed by GPs who work in Sheffield
- The units also offer appointments to see Practice Nurses and Health Care Assistants for more routine services including dressing changes, taking planned blood samples, and asthma checks. These appointments can be booked for you by your own practice
- Providing online tools to support patients in managing their own health needs

\* If you urgently need to see a GP or nurse at evenings or weekends, you will need an appointment. These are made through your usual practice, or through the Out of Hours Service via 111.

#### Please note appointments aren't available on a walk-in basis.

In the winter months when GP practices are often busier, this will make it easier to get urgent health advice when you need it. The service is delivered by Primary Care Sheffield, an organisation formed of GP practices across the city, working together with a range of partners.

#### To find out more about Primary Care Sheffield and the scheme visit www.primarycaresheffield.org.uk



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\*We are authorised and regulated by the Financial Conduct Authority, our Firm Reference Number is 763804

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### Healthwatch Sheffield wants to hear from you!

Healthwatch Sheffield is here to help adults, children and young people influence how health and social care services are designed and run.

#### You can tell us about your experiences of using:-

- Health services (doctors, dentists, opticians, pharmacies and hospitals)
- Social Care (residential homes, care at home, personal budgets etc.)

We use the feedback you give us to make recommendations to the organisations who design, buy and provide our local services.

We also offer information and advice on health and social care services and where to go for them.

We are independent, not-for-profit, and our services are free for the public to use.



Get in touch Call: (0114) 253 6688 Text: 0741 524 9657 Email: info@healthwatchsheffield.co.uk Write: Healthwatch Sheffield, The Circle, 33 Rockingham Lane, Sheffield, S1 4FW www.healthwatchsheffield.co.uk

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- www.sexualhealthsheffield.nhs.uk
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### Free support courses to help you manage your diabetes

Do you have Type 1 or Type 2 diabetes and want to know more about it and how you can manage your condition?

If you have Type 1 Diabetes simply ask your GP for a referral to our free DAFNE education and support course or visit www.dafne.uk.com for more information.

If you have Type 2 Diabetes why not try our free DESMOND course. Ask your GP or see desmond-project.org.uk or call 01142765303.

All courses are run by Diabetes Specialists from Sheffield Teaching Hospitals at either the Northern General or Royal Hallamshire Hospitals.

### Sheffield leads the way in Diabetes care, support and research







#### Do you know someone who needs a new set of full dentures?

The Department of Restorative Dentistry at Charles Clifford Dental Hospital are currently recruiting suitable patients that need full dentures and who would willing to have them fitted by students at a student teaching clinic. **All denture treatment provided will be free.** 

#### Key requirements for acceptance on our student clinics for the provision of full dentures:

- This invitation only applies to people that need both, a full top and full bottom denture.
- Patients need to attend a short screening appointment to check that the students can deliver the treatment required.
- As this is a teaching clinic, our students are slow and everything has to be checked. This means the whole process can be time consuming.
- They will need to commit to one appointment per week (on the same day of the week) for approximately 1½ hours for six to eight weeks.
- If deemed suitable for student clinic, the treatment should commence between September and May.

If you think you know someone that would benefit from denture treatment and is keen to help us on our teaching clinics, please feel free to pass on our contact telephone number: **0114 271 7800** 

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### **Changing Faces in Sheffield**



### CHANGING FACES

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